

# Catering Satisfaction Survey

Date: .....

Tick box for hospital site: Heartlands:  Solihull:  Good Hope:

Ward name or number: .....

Patient name (Optional): .....

How would you rate the following:	Excellent	Good	Acceptable	Poor
Choice of meals provided	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality and taste of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Temperature of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Presentation of meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How appetising were the meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choice of meals to suit religious/dietary requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall satisfaction with catering Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you been offered snacks and drinks throughout the day?: Yes:  No:

Did you receive help to eat your meal? Yes:  No:  Did not need help:

If you missed a meal were you offered a replacement?

Yes:  No:  Did not miss a meal:

Did clinical activity reduce during meal times to allow you time to enjoy your food?

Yes:  No:

## Comments

You can access the full range of menus on the bedside television free of charge.